

Downloading Music In A Care Setting: Getting started checklist

*Playlist for Life recommends using either **Amazon** or **7digital** to legally download music for residents in a care setting. Before you get started check below for what you will need and decide which store is more suitable for your care setting. For more help, check our website where you can find short training videos showing you how to set up accounts and buy music for each store.*

To use downloaded music you will need:

- A computer:** you will need a computer with access to the internet in order to download songs and put them onto an mp3 player. It will make things simpler if you use the same computer for all your playlist work as that means you can store all the songs you buy for residents in one place. If your establishment provides staff with smartphones or tablets they might prefer to use those to allow them to sit with a resident when testing music. It is possible to log into a resident's account using a smartphone or tablet but you should use your main computer to download the resident's music and put it onto their mp3 player.
- Internet access:** your computer (and smartphones / tablets if you're using them) will need access to the internet. Sometimes organisations shut down access to certain websites or parts of the internet using Firewalls or other technology. If you have any doubts about your internet access speak to the person who helps with your IT.
- An email address for each resident:** in order to keep things legal each resident will need their own account on a music download service. The music download services we recommend both require an email address to set up an account and they use that address as the username for each account. That means each resident will need their own email address. If your establishment has its own email service it may be possible to set up standard email addresses (e.g. resident1@MyCareHome.co.uk, resident2@MyCareHome.co.uk etc). Alternatively, services like Gmail or Outlook can provide as many free email addresses as you need.
- A way of paying for songs:** there are two main ways of paying for songs: by credit / debit card or by gift voucher. If you are using a credit / debit card think about the best one to use. Does your care home or hospital have a corporate card you can use? Alternatively, if you use the Amazon download store you can also use gift vouchers. An Amazon gift voucher adds monetary credit to a resident's account so they don't have to enter a credit / debit card each time they buy a song. Could your home buy a stock of Amazon Gift Cards for use with residents? Or could you ask a resident's family to buy a Gift Voucher for their loved one?
- An mp3 player and headphones for each resident:** each resident will need their own mp3 player and headphones so they can listen to their playlist whenever they need it. You can buy a simple mp3 player for around £15.
- Splitter cables:** useful if two people want to listen to the same device at the same time.

Which store to use

There are benefits and downsides to each of the stores we recommend.



Amazon	<ul style="list-style-type: none">• Many people already use Amazon so will be familiar with how it works.• Amazon allows you to buy Gift Vouchers to add credit to an account. This is useful if you don't have a corporate credit card you can use.	<ul style="list-style-type: none">• Amazon sells thousands of different products so its store is more complicated• Amazon will try to persuade you to sign up to its music streaming service by sending you emails and showing you adverts when you sign in. This could be confusing.
7digital	<ul style="list-style-type: none">• The 7digital music store is dedicated to music so it is simpler to use than Amazon as it won't try to sell you clothes, books, or other products!	<ul style="list-style-type: none">• 7digital does not have a gift voucher system so you will have to use a credit or debit card to buy music